



Improving care and overcoming barriers through learnings from our patients/families

Successful patient/family starts onto home hemodialysis

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Our patients/family stories



Learning from our patients and their families

- *Sharing of specific patient stories within our own programs lead to key common learnings*

- *Learnings included:*
 1. **Every patient, family, and individual situation is different:** Cookie cutter approach to care not effective

 2. **Different health systems have different challenges:** Results in inconsistent access to needed services by patients/families

 3. **Patients and families are motivated by different things:** Learn what motivates patients/families to go onto HHD



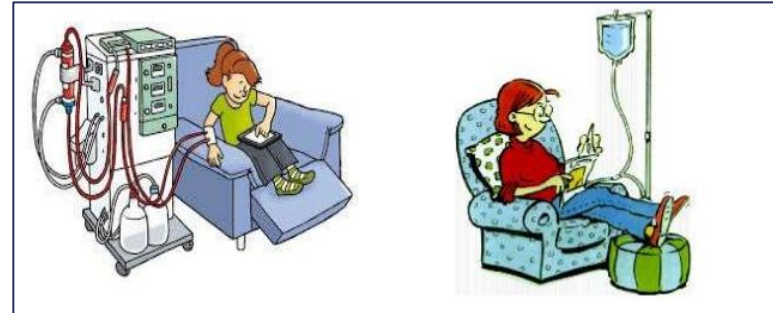
Implementing changes and improvements from learnings from our patients and families



Program sharings

Key successes from all programs that contributed to patient successes:

- *Trusting and supportive physician and interprofessional partners*
- *Collaborative and educated approach to care*
- *Interprofessional team identifying patients/families suitable for home; not just MD identifying patients for home.*

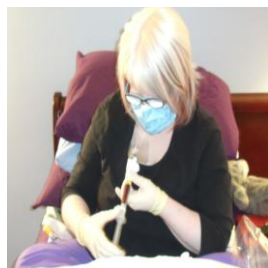


Improvements in care

- *Supporting 'out of the box' thinking and enabling formal integration into a program's care delivery model*
- *Recognizing a program's need to develop infrastructure to support care delivery*
- *Sharing forums are a powerful source of learning*
- *Individual review/assessment*



OUR WONDERFUL PATIENTS AND THEIR FAMILIES





Thank You!



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